



DEPARTMENT OF JOB AND FAMILY SERVICES

185 Shady Lane Drive, Norwalk OH 44857 ♦ www.huroncountydjfs.org
419-668-8126 or 1-800-668-5175 ♦ Fax 419-668-4738

COMMUNITY RESOURCES DURING COVID-19 PANDEMIC

UTILITY ASSISTANCE

- **AEP:** All disconnections have been temporarily suspended until further notice.
- **Ohio Edison:** All disconnections have been temporarily suspended until further notice.
- **Firelands Electric:** All disconnections have been temporarily suspended until further notice.
- **Columbia Gas:** All disconnections have been temporarily suspended until May 1, 2020.
- **Community Action Committee:** Applications can be submitted at www.energyhelp.ohio.gov or via phone at 419-901-9539.
- **Huron County Department of Job & Family Services:** The Prevention, Retention, and Contingency (PRC) program can help with a utility disconnect if the biller is not suspending disconnections. Applications can be found at www.huroncountydjfs.com or one can be mailed to you by calling 419-668-8126.

AGENCIES OFFERING FREE WI-FI

- Charter is offering free Spectrum broadband and Wi-Fi access for 60 days to households with K-12 and/or college students who do not already have a Spectrum subscription.
- Charter will partner with school districts to ensure local communities are aware of these tools to help students learn remotely. Charter will continue to offer Spectrum Internet Assist, high speed broadband program to eligible low-income households delivering speeds of 30 Mbps.
- Charter will open its Wi-Fi hotspots across our footprint for public use.
- Spectrum does not have data caps or hidden fees.
- To enroll call 1-844-488-8395. Installation fees will be waived for new student households.

ASSISTANCE WITH RENT

- **Huron County Department of Job & Family Services:** Help with rent and initial deposits are available to families who are homeless or at risk of becoming homeless. Applications can be found at www.huroncountydjfs.com or one can be mailed to you by calling 419-668-8126.

SHELTERS AND FREE MEALS

- For information on shelters, meals, and food pantries please contact Norwalk Area United Fund at 419-668-0269.
- The Salvation Army (except the Willard location) are running a food pantry every Tuesday and Thursday. This includes packaged hot meals.